

Avanse Education Loans

Terms & Conditions



- Offer period valid from 01/04/2014 till 31/03/2015.
- The services will only be delivered on completion of the documentation as per DOT norms.
- **Mandatory Documents required:** Photocopy of First and Last page of Passport, Photocopy of Visa issued by the travelling country, Signature on the duly filled Rental Agreement Form and Avanse Reference Number (8 Character Alpha Numeric Code)
- The discounts on Post Paid solutions are applicable on minimum billing of INR 1500/-
- In case of Post Paid Services, Scanned copy of Credit Card copy is required for verification and for security authorization.
- Cardholder needs to communicate the intent to avail the offer at the time of buying the Voice/Data SIM. The discount on the Voice/Data Post Paid SIM cards will be applied during the time of bill generation.
- This promotion/offer cannot be used in combination with any other Clay Telecom offers.
- Clay Telecom reserves the rights to add, modify, alter, withdraw all or any of the terms and conditions or replace, wholly or in part, without any prior notice.
- The customer/cardholder is not permitted to use Clay Telecom products for any anti-national, illegal, unlawful or abusive purposes. Clay Telecom reserves the right to terminate usage in such an event without assigning any reasons.
- The customer will be using various mobile phones and SIM cards provided by Clay for self-usage and will not transfer them to any third party without explicit written consent and authorization by Clay.
- The usage made from the connection would be sole responsibility of the user & Clay Telecom reserves the right to retrieve the information/cost against the usage from the traveller.
- All terms & conditions of the solutions/services/tariff plans will be applicable.
- It is important to follow dialling instructions. Clay Telecom holds no responsibility in case of any issue that arises due to incorrect dialling procedure.
- Roaming charges may apply while using Clay SIM outside the country for which it is contracted for.
- These plans are not valid for use while you are on a cruise. Calls made on cruise/satellite/remote Island will have additional costs.
- Calls to Toll Free Numbers/Directory Enquires/and other value added services to the country of travel are chargeable at a premium rate, please check with your account representative for more information.
- GPRS is pre activated on Clay SIM cards and charges are as applied by the network.
- In case of Post Paid services, invoices are generated on a monthly basis depending on the billing cycle of the respective network.
- The customers have to make payments within 7 days of invoice generation or else the amount is debited from the credit card.
- The incoming caller number will be passed on to the customer subject to availability from the caller's service provider
- Clay SIM cards are not compatible with Network Locked Phones / BlackBerry Handsets.
- In case of loss of SIM Card, the cost of the inventory will be charged. Clay Telecom holds no responsibility of offering the same number to the traveller.
- In case of loss of SIM card & handset, the user/corporate is requested to intimate Clay ASAP so that SIM can be blocked. The usage on the SIM is customer's liability till it is blocked. Also, the user/ corporate is liable for the lost charges.